

# **RULES AND REGULATIONS FOR VISITORS**

## **AT THE BUGLE TOWER OF ST. MARY'S BASILICA IN KRAKOW**

1. Tours of St. Mary's Tower take place between April and the end of November: in April, May, September, October and November from Friday to Sunday, in June, July and August from Tuesday to Sunday.
2. The Tower may be visited from 10:10 am to 5:30 pm (Tuesday to Saturday) and from 1:00 pm to 5:30 pm (Sunday and public holidays).
3. Tourists may enter the Tower every 30 minutes in groups of 15.
4. It is strictly prohibited to move away from the group for safety reasons.
5. The Tower grounds may be entered only with the ticket, which is an entrance pass that purchased at the Visitors' Centre (Plac Mariacki 7) and which is issued for a specific time.
6. When visiting the Tower, do follow the instructions given by the tourist staff.
7. Children under the age of 8 are not allowed to enter the Tower for safety reasons.
8. Children under the age of 16 may visit the tower only when accompanied by and under their sole responsibility of an adult.
9. Entering St. Mary's Tower is only possible for people in good physical condition at their own risk.
10. You may not enter the Tower with animals.
11. You may not consume alcohol, food or drink in the Tower. You may also not smoke and use electronic cigarettes.
12. You may not bring in large pieces of luggage, suitcases and backpacks.
13. You may not bring in flammable and toxic materials, firearms and melee weapons, ammunition, objects considered potentially hazardous and putting the life and health of other visitors in danger.
14. You may not use open flames, set off flares and fireworks while in the Tower.
15. You may not run or make noise while in the Tower.
16. Having heard the fire alarm, all people that are currently in the Tower are expected to leave the premises immediately under the supervision of a member of the tourist staff at St. Mary's Basilica.
17. You may not climb the railings and lean over the railings, handrails and windows of the Tower.
18. You may not damage the historic elements of the tower, also by making inscriptions by any technique (painting, writing, drawing, cutting out, etc.).
19. Tourists who are clearly under the influence of alcohol and/or intoxicants will not be admitted to the Tower.
20. Tourists behaving aggressively, provocatively or in any other manner posing a threat to the safety or order of the visit will not be admitted to the Tower.

21. Do take extra care when crossing the entrance door to the Tower.
22. Visitors are bound by the general rules of order and prohibitions in force on the premises, as well as by the instructions given by the tourist staff of St. Mary's Basilica.
23. The organisers assume no responsibility for any personal or property damage suffered during the tour of St. Mary's Tower.
24. As you enter and purchase the entrance ticket at the Visitors' Centre entitling you to enter the Tower, you accept these rules and regulations.
25. All photography and filming on the tower for commercial purposes requires the consent of the Tower administrator.
26. Non-compliance by visitors with these rules and regulations may be grounds for expulsion from the Tower by the tourist staff of St. Mary's Basilica in Krakow.